



## **PRIVACY POLICY**

### **Who We Are:**

Roystonhill Community Hub

### **Our website address is:**

<https://www.roystonhillcommunityhub.org.uk/>

### **External Links**

Our website may contain links to other websites run by other organisations of which we have no control over. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit.

We cannot be responsible for the privacy policies and practices of other sites even if you access them via links from our website – although all measures are taken to ensure sites are safe at time of linking.

In addition, if you linked to our website from a third-party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third-party site and recommend that you check the policy of that third-party site.

### **Information Collected**

By browsing our website, only the most basic and minimum information will be collected from visitors. We use standard technologies such as cookies and server logs.

### **How do we collect information from you?**

We obtain information about you when you use our website – through Google Analytics or when you willingly contact us about products and services using our email address or phone number.

### **Server Logs**

Like the majority of other websites on the Internet – we collect server logs. These are collected from every visitor, be it human or robot (e.g. Google bot). These logs include anonymous information such as visitor browsers and version, date & time visited and referring website. The logs also include potentially personally identifiable data in Internet Protocol (IP) addresses.

We collect this data to better understand how our visitors use the website and to monitor and protect its security.

## **Our Use of Cookies and Tracking**

### **Cookies**

Like many other websites, our website uses cookies. 'Cookies' are small pieces of information sent by a web server to your browser and stored on your hard drive. They allow that website to recognise you when you visit. They are typically used to collect statistical data about your browsing actions and patterns and do not identify you as an individual. We have purposely designed our website in such a way that we have no need to use any first party cookies (however, third party cookies are used) to ensure you have an ideal browsing experience.

### **Google Analytics**

Google Analytics is a free web analytics service offered by Google. It offers the tools to measure site traffic, performance, and understand how people use our website. No personal or sensitive information is kept on Google Analytics.

We use it to collect information about how our website performs, how our users navigate through and use the website. This helps us improve our content and website performance.

### **How We Share Information We Collect**

We do not share, sell, rent nor trade any information collected from our visitors for any purposes other than when we are required to by law.

### **Changes to our Privacy Policy**

Although most changes are likely minor, we may update our Privacy Policy. Changes will be noted by a change in the amendment date within the policy.